Redefining // Rodado The official magazine of the Women In Trucking Association

A Winning Strategy: Strategic Planning with WIT Directors

Also Inside:

- Hark Your Calendars for the Accelerate! Conference & Expo
- The 2016 Salute to Women Behind the Wheel
- 🚝 Your Guide to Recruiting
- Engineers in the Number of Women



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inside redefining the road







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ON THE COVER

This cover of *Redefining the Road* features the Women In Trucking (WIT) Foundation Board of Directors, the WIT Team, and the WIT Board of Directors.

Upper left: The WIT Foundation Board of Directors

Left to right: Jeana Hysell, J. J. Keller & Associates, Inc.; Jason Henderson, Feeding America; Les Rozander, Trimac; Nicole Correll, Ryder; and Joyce Brenny, Brenny Transportation, Inc./Brenny Specialized, Inc.

Upper right: The WIT Team

Seated, left to right: Char Pingel, WIT; Lana Nichols, WIT; and Ellen Voie, WIT. Standing, left to right: Robert Rothstein, Seaton & Husk; Carleen Herndon, MindShare Strategies; Leigh Foxall, WIT; and Brian Everett, MindShare Strategies.

Bottom: The WIT Board of Directors

Seated, left to right: Linda Caffee, Owner/Operator, Landstar Express America; Mary Aufdemberg, Freightliner Trucks; Mary Clark Brown, C.H. Robinson; and Phyllis Cochran, retired from Navistar Financial Corporation. Standing, left to right: Mark Rousseau, Frito-Lay; John White, U.S. Xpress, Inc.; Stan Hampton, J.B. Hunt Transport; Jeff Hammonds, Walmart Transportation; John Dietze, BMO Transportation Finance; and Brian Most, Walmart Transportation. SHE'S NOT MEANT FOR THE ROAD. SHE CAN'T TAKETHE HEAT. SHE WILL NEVER MAKE IT. SHE'S HIGH MAINTENANCE. SHE'S TOO EMOTIONAL. SHE'S UNCOMMITTED. SHE'S PREOCCUPIED.

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Greetings from the President of Women In Trucking





Ellen Voie, CAE Founder, President & CEO Women In Trucking Association, Inc. Women In Trucking Scholarship Foundation

LAST YEAR WAS the most exciting year for Women In Trucking Association. We grew dramatically—both in members and in financial stability—at a pace I could only have imagined. When I think back to the small group of dedicated and passionate women who formed the very first Women In Trucking Board of Directors, I can't help but wonder how our vision of the future has been transformed into present-day reality.

In March 2007, 12 women sat down to write a mission statement and determine the direction Women In Trucking Association would take in the future. With the aid of our attorney Robert Rothstein (who has never charged us a dime), we maneuvered through the process of establishing a non-profit association. None of us could have realized the impact we would make on women across the globe nearly 10 years later.

Next year, we will celebrate our 10th anniversary. It will be huge. I promise. We will have accomplished things we hadn't imagined. Recently, the American Trucking Associations reported the number of female drivers in the industry increased by 28,000 in 2014. I would like to say that we had a part in that increase. Okay, let's take credit for it!

We've created resources for carriers to better understand their female driver population through our driver recruiting guide.

Looking Back & Looking Forward...

We've helped address harassment concerns with our anti-harassment employment guide. We've educated recruiters and carriers on how and where to recruit women. We've created a WIT Index to track the number of women on boards and in management at publiclytraded carriers and will soon release the percentage of female drivers and managers at the top 100 for-hire and private carriers.

We've created a Trucks are for Girls! transportation patch with the Girl Scouts (and Girl Guides in Canada). We've held a contest for the best photos and videos in our "I HEART Trucking" contest. We've hosted the largest gathering of female drivers in North America at our Salute to the Women Behind the Wheel for six years in a row.

We've created an award for the Influential Woman in Trucking, sponsored by Navistar. We honor the Distinguished Woman in Logistics, sponsored by TMW and Truckstop.com. We've created an Image Team of female professional drivers who gave rides and interviews, and have assisted us at trade shows and events.

We held our first Accelerate! Conference & Expo and crossed our fingers to attract 200 attendees and were thrilled that 350 of you showed up. We post our accomplishments on social media to almost 10,000 friends on Facebook, nearly 14,000 followers on Twitter, and almost 6,000 in our LinkedIn group, as well as over 4,500 subscribers to our weekly newsletter, the WIT e-News. And the list goes on...

We are truly proud of the accomplishments we have made in the past eight years. But, we have only just begun. With women comprising less than six percent of the driver population and about 14 percent of management, we have a long way to go. We're not satisfied with these numbers and we hope you aren't, either. Diversity is crucial to success.

Warren Buffet once said, "The closer that America comes to fully employing the talents of all its citizens, the greater the output of goods and services will be." He's right; we need to increase the percentage of women employed in the trucking industry and tap into the unrealized potential of women who can, and will, improve the environment for all of us.

Thank you for being a member of Women In Trucking Association, Inc. We could not exist without the support of those who believe in our mission.



The Women In Trucking Association's (WIT) mission is to encourage the employment of women in the trucking industry, promote their accomplishments and minimize obstacles faced by women working in the trucking industry.

In order to more strongly emphasize the name of the association that supports this important mission, the WIT logo has been slightly modified. The new design more strongly emphasizes the name of the association, while retaining the look of the original logo. The new design will be gradually rolled out into all WIT operations and marketing channels.





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START SNAPPING THOSE photos! This summer, Women In Trucking will launch its **"Trucks are for GIRLS!"** photo contest.

"One of the things that draws women into the trucking industry is the view from the truck," said Ellen Voie, WIT President/CEO. "This photo contest combines that love of their trucks and the goal to attract more women to the industry into one opportunity to offer a glimpse into the life of a female driver. We hope to encourage more women to join their ranks and experience the view from the cab."

Your photo must include a truck and a female of any age. Watch the WIT website and the WIT e-News for details of the contest and when the contest begins. The winners will be announced at the Women In Trucking reception at the Great American Trucking Show in Dallas, TX this August.

Trucking



"Rise and Shine" by Kim Grimm. Winner of WIT's 2015 "I HEART Trucking" Contest.

Jan Hamblin

FORTY YEARS AGO, Jan Hamblin began her long career at J. J. Keller & Associates, Inc. in Neenah, WI. Her role and responsibilities changed as the Keller family leadership entered its third generation.

Jan joined the Women In Trucking Association (WIT) board of directors in 2010 and became the liaison as chair of the WIT Foundation soon after. Her leadership brought the foundation from a start-up with no funds to a strong charitable foundation that funded a total of 15 scholarship recipients last year.

The foundation raised funds at many venues and most recently held a line-dancing party at the WIT Accelerate! Conference & Expo in September 2015. Jan was always in the middle of any fundraising event. Her commitment was evident as she made a personal donation to the charitable organization annually to take advantage of the J. J. Keller & Associates, Inc. matching fund program.

Jan has retired and resigned her position on the WIT Foundation board of directors. To honor her commitment to WIT and to celebrate her four decades of service, the J. J. Keller Foundation, Inc. has created the Jan Hamblin WIT Scholarship Fund and donated \$10,000.



"We sincerely appreciate the generosity of the J. J. Keller Foundation and will miss the passion and energy of Jan Hamblin," said WIT's CEO/President Ellen Voie. "Jan's legacy will positively affect the worthy recipients of the Jan Hamblin WIT Scholarship Fund."



Women In Trucking Association Starts the Year with

Strategic Planning Session Focused on Continued Growth



The Women In Trucking Association (WIT) Board of Directors met to set the organization's goals for the coming years. The board spent two days focusing on the past successes and future challenges for the WIT Association. The strategic planning session was led by Joel McGinley, Managing Director, TranStrategy Partners, Inc.

MindShare Strategies, Inc. was introduced as WIT's new association

management firm. The group will support the staff in the day-to-day operations in addition to managing the second annual Accelerate! Conference & Expo, which will be held in Dallas, TX this November.

The organization is entering its ninth year and has grown to include over 4,000 corporate and individual members located in the U.S., Canada, Puerto Rico, Japan, Sweden, Australia and South Africa.



The WIT Board of Directors. Seated, left to right: Linda Caffee, Owner/Operator, Landstar Express America; Mary Aufdemberg, Freightliner Trucks; Mary Clark Brown, C.H. Robinson; and Phyllis Cochran, retired from Navistar Financial Corporation. Standing, left to right: Mark Rousseau, Frito-Lay; John White, U.S. Xpress, Inc.; Stan Hampton, J.B. Hunt Transport; Jeff Hammonds, Walmart Transportation; John Dietze, BMO Transportation Finance; and Brian Most, Walmart Transportation.

Seventeen percent of the group's members are men who support the mission to increase the percentage of women employed in the trucking industry.

The WIT Foundation Board of Directors held its first in-person meeting in conjunction with the association's session. Both organizations focused on their missions and forward momentum during the planning sessions.

"As we continue to grow and increase our impact on the industry, we look at ways to anticipate how we can be a resource and a leader in attracting women into the trucking industry," said Ellen Voie, WIT president/CEO and founder. "Whether they are drivers, technicians, managers, or CEOs, our mission is to increase their numbers and create a more diverse environment."

WIT's accomplishments include the implementation of an Image Team comprised of professional drivers, a recruiting guide, ride-alongs with a CRASH safety advocate and with FMCSA Deputy Administrator Daphne Jefferson, a successful conference held last September, and a WIT Index to track the number of women on boards of publicly-traded companies. Future initiatives include more media ridealongs, a truck stop rating program, more recognition programs, and other initiatives to attract women into the trucking industry. "As we continue to grow and increase our impact on the industry, we look at ways to anticipate how we can be a resource and a leader in attracting women into the trucking industry."

The current board of directors includes Chairwomen Mary Aufdemberg, director of product marketing at Freightliner Trucks; vice-chairman Stan Hampton, vice-president of driver personnel at J.B. Hunt Transport, Inc.; secretary/treasurer Mary Brown, general manager at C.H. Robinson; Linda Caffee, owner-operator leased to Landstar Express America; Phyllis Cochran, retired (former president/CEO of Navistar Financial Corporation); John Dietze, senior vicepresident of dealer sales at BMO Transportation Finance; Brandie Fuller, vice-president of marketing for Great Dane Trailers; Jeff Hammonds, vice-president at Walmart Transportation; Marne Krikava-Keller, president/CEO of J. J. Keller & Associates, Inc.; Patrick Pendergast, group director of recruiting services at Ryder System, Inc.; Andreea Raaber, vice-president of business development at Bendix Commercial Vehicle Systems, LLC.; Mark Rousseau, national logistics manager at Frito-Lay, Inc.; and John White, chief marketing officer at U.S. Xpress, Inc. 🧮





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celerate! 2016

By Carleen Herndon, WIT Member Services & Sales

The journey into the world of transportation for women is often a compelling one filled with trials and tribulations, challenges that were overcome, and a can-do attitude. Through the help of Women In Trucking's tireless efforts in raising the awareness of diversity and inclusion, times are changing, and with it, so is the industry.

Join the most powerful and successful women and men in transportation, logistics and the supply chain at the Women In Trucking's 2016 Accelerate! Conference & Expo, November 7 to 9 at Embassy Suites by Hilton Dallas Frisco Hotel Convention Center & Spa. The Accelerate! Conference is the place where you can come and truly connect with women who are trailblazers in the industry and those who continue on their journey to "make it."

Women In Trucking (WIT) debuted the Accelerate! Conference & Expo last fall in an effort to further its mission to encourage the employment of women in the trucking industry, promote their accomplishments, and minimize obstacles in the trucking industry. Featuring top-notch educational content in an environment conducive to networking and building business, the Accelerate! Conference was a hit. The second annual event promises to be even bigger and better.

"We were absolutely thrilled with the turnout last year. More than 350 attendees and over 60 sponsors and exhibitors participated. This year, we are looking at 550 attendees and about 100 sponsors and exhibitors," said Ellen Voie, CEO and president of WIT. "We are putting together an exciting line-up of speakers who promise to be educating, enlightening and entertaining."

Where else can you leverage a diverse workforce, develop women leaders and learn strategies to engage more female drivers? Participate in facilitated small group interactive roundtable discussions where you can ask questions and have your voice heard. Broaden your skill-set with industry, professional, and personal development featuring more than 20 educational sessions on an array of topics from industry trends, challenges, and capacity, to management issues, cost control and driver recruiting. Couple that with 100-plus brands as



part of the expo, where you can network with peers, top executives and providers of logistics services and products, and you have a recipe for success!

Be an integral part of the change. Strengthen your reputation by tying it to key issues of inclusion and diversity. Build your brand and name recognition through powerful online and emarketing strategies year-round. Reach key transportation decision-makers by participating as a sponsor or exhibitor. Sales of booths and sponsorship are already underway. In fact, 25 percent of our space is sold.



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Women In Trucking Membership





Attendees hit the dance floor and kick up their beels at the first Accelerate! Conference & Expo in 2015.

WIT brings together a diverse group of companies ranging from motor carriers of all sizes and third party logistics providers to original equipment manufacturers, technology innovators, and private fleets of leading retailers and manufacturers. Companies already committed to participate include Walmart, FedEx Freight, FedEx Custom Critical, Cummins, Michelin, Eaton, Freightliner, Saia, C.H. Robinson, and Brenny Transportation, to name a few. These companies are united by the common goal of encouraging the employment of women and minimizing obstacles they face in the industry. To discuss opportunities to exhibit or sponsor this event, call Carleen Herndon at (615) 696-1870.

Women's positive impact on transportation is changing the industry. Be a part of the change. Ξ



"We are putting together an exciting line-up of speakers who promise to be educating, enlightening and entertaining."

Women In Trucking's 2016 Accelerate! Conference & Expo

November 7 to 9, 2016 at the Embassy Suites by Hilton Dallas Frisco Hotel Convention Center & Spa.

For details about sponsoring or exhibiting, call Carleen Herndon at (615) 969-1870 or go to the website, www.womenintrucking.org.



WIT President/CEO Ellen Voie Named One of *Supply & Demand Chain Executive* Magazine's 2016 Pros to Know

The annual Pros to Know awards honor select supply chain executives who are leading initiatives to help their clients, companies, or the supply chain community at large to prepare for the significant challenges in the year ahead.

Voie is recognized for her efforts to raise awareness for the dramatic shortage of women in the transportation industry. She works tirelessly to communicate the need for more women at all levels of the industry, from truck drivers to leaders in the corporate realm. Today, just six percent of drivers and 14 percent of managers in the industry are female.



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at the 2016 Šalute to Women Behind the Wheel

I cannot believe this will be our 7th Annual Salute to Women Behind the Wheel. If you have never attended this celebration, I urge you to put it on your calendar and be there. It is always held on the last day (Saturday, April 2) of the Mid-America Trucking Show in Louisville, KY.

Our first event was held in 2010. We asked Anne Ferro, who was the administrator of the Federal Motor Carrier Safety Administration, to be our keynote speaker. Anne welcomed the nearly 300 women who she called "role models." That year, there were 92 women who had driven one million or more miles.

"You inspire women and girls as role models," Ferro said, "You're role models for me, too," before she presented certificates to each attendee.

Originally, our goal was to break the Guinness World Records entry for the largest gathering of female commercial license holders, which was achieved in the Netherlands in 2004. The record is 416 women, who gathered for a convoy in Dronten, Netherlands. Although we weren't able to beat the record, we did confirm that our Salute was the largest group of female professional drivers ever gathered in North America!

In 2011, we asked then National Transportation Safety Board chairman, Deborah Hersman, to be our featured speaker. We offered to provide transportation from her office in Washington, DC to the expo center in Louisville, KY, which she accepted. She spent two days riding with five different drivers, stopping for a full Level I inspection at a scale in Maryland and eating lunch at a TA Travel Center in Hurricane, WV.

Hersman blogged about her experience along the way, talking to each driver about her career as a professional driver, during the 632-mile trip.



"There is no better way to get a feel for the issues facing the industry than spending time in the cab with professional truck drivers," she said.

We truly appreciated her willingness to learn about the challenges drivers face as they deliver the nation's freight. There were 204 female CDL holders who attended the second salute.

For our third event in 2012, we asked our first Influential Woman in Trucking Award recipient, Joyce Brenny, to address the audience. Brenny was the first female chairwoman of the Minnesota Trucking Association and is President of Brenny Transportation and Brenny Specialized.

"Women In Trucking (WIT) encourages women to explore career opportunities in the transportation industry and assists in minimizing obstacles which keep women from succeeding. The organization also celebrates the success of women working in the trucking industry. Walmart Transportation is proud to be a gold-level sponsor of WIT and the Salute to Women Behind the Wheel, held each year at the Mid-America Truck Show in Louisville, Kentucky. One of Walmart's top priorities is ensuring a diverse and multicultural workforce, which helps us build a better business. We strongly believe the partnership with WIT is a step in this direction, as we help women learn about opportunities at Walmart."

—Walmart Transportation

In 2013, we continued our tradition of honoring the Influential Woman in Trucking by asking her to be our featured speaker at the Salute to Women Behind the Wheel. Sandra Ambrose-Clark, owner of ESJ Carrier Corp., talked about her new venture: Without a Doubt Truck & Trailer Repair. Ambrose-Clark, along with NAS-CAR driver, Jennifer Jo Cobb, and Ice Road Truckers star, Lisa Kelly, addressed the 200 female drivers.

We celebrated our fifth Salute anniversary in 2014 with a huge tractor-trailershaped cake and lots of music, prizes, and amazing bags filled with goodies from the sponsors. Rebecca Brewster, COO and president of the American Transportation Research Institute, spoke to the audience and thanked them for their years of service. Brewster had the opportunity to ride from her home in Atlanta to the event in Louisville, KY with two professional drivers.

The nearly 200 professional drivers were honored for their years of service, and seven women were recognized for reaching a record of driving four-million-miles in each of their careers. The Best Recruiting Ad contest winners were announced and Republic Services took home the top prize for its marketing efforts.

Last year's sixth annual Salute to Women Behind the Wheel included some amazing door prizes for our female professional drivers. The top prize was a \$1,000 Walmart gift card; other door prizes included a \$100 gift card from Petro Stopping Centers, a \$100 Alliance Truck Parts gift card, and 10 iPads. The 2014 Influential Woman in Trucking Award recipient, Marcia Taylor, CEO of Bennett International Group, was our speaker. A plaque was awarded to Walmart Transportation for the most female drivers attending the event.

Each year, we strive to make the event better. In addition to the red t-shirt each female driver receives when registering, she will be given a goodie bag filled with items from the event sponsors. We will again have the huge, tractor-trailer-shaped cake, in addition to the two fountains (chocolate and butterscotch). Entertainment will be provided by Brad James. Visit several of the sponsors who will have table displays. We will once again have some amazing door prizes! And at the conclusion, our famous Salute group photo, taken by Paul Hartley of AddMedia.

This year, our 2015 Influential Woman in Trucking award winner, Kari Rihm, president and CEO of Rihm Kenworth, will share a few words with our attendees.

We plan on an amazing day to honor the women who move the nation's freight and to thank them for their service and safety in the male-dominated career as a professional driver.

The 7th Annual Salute to Women Behind the Wheel

Date: Saturday, April 2, 2016 Location: Mid-America Trucking Show, Louisville, KY

Rooms: C201-C204, South Wing Registration - Thursday or Friday: WIT booth #40557 in the North Wing Lobby

Registration - Saturday: South Wing rooms C201-C204 For more information: Contact the

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the Women In Trucking Association, connect with them on Facebook, follow them on Twitter or go to www.womenintrucking.org.



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Your Guide to Recruiting

One of the top challenges for the trucking industry over the coming year will be to deal with the capacity crunch. The goal is to attract and retain qualified professional drivers. One way to do this is to increase the percentage of women who currently comprise less than six percent of the driver population, despite a presence of over 50 percent of the workforce as a whole.

The Women In Trucking Association, Inc. (WIT) has partnered with many of the industry's top authorities to compile a guide on how to attract female professional drivers. This 23-page publication includes research on what women look for in a carrier and what attracts women into the industry.

Research conducted by graduate students at the University of Wisconsin-Stout show the top-five job attributes cited by female drivers. The students also studied recruiting strategies and what works best for various age groups of the female respondents. They identified how certain words and graphics attract a women's attention to a recruiting ad.

In 2014, WIT held a recruiting ad contest with the winning ad chosen by female drivers. The comments were especially insightful and provided a greater understanding of how potential female drivers perceive the ad's descriptions and graphics.

Information from industry sources include data from Staymetrics and Strategic Programs, Inc. and contributed data about driver pay and turnover relating to gender. The guide includes comparisons between female drivers and their male counterparts.

"This publication is the result of years of research and extensive data collection from our industry partners and the students at UW-Stout," said Ellen Voie, WIT president and CEO. "Our mission at Women In Trucking includes increasing the percentage of women employed in trucking, and drivers are an important part of this goal. This guide breaks down the recruiting aspect into why, how, and where to recruit female drivers."



The Women In Trucking Association's Recruiting Guide: How to Attract Female Professional Drivers, designed by Woolly, is only available—free of charge—to corporate members of WIT.

Another guide that is available for free to WIT corporate members is Addressing Harassment Issues: A Guide for Employers in the Trucking Industry. This guide was prepared by J. J. Keller & Associates, Inc. human resource professionals who are familiar with writing company policies for the trucking industry. The 30-page document begins with a definition of sexual harassment and offers suggestions in selecting, qualifying, and working with trainers and their supervisors in understanding and preventing complaints from trainees.

The manual suggests policies to recognize and handle concerns before they become complaints, and also provides procedures to report and handle harassment issues. Attachments include a general expectations agreement for both drivers to discuss and sign before heading out for training. It includes a sexual harassment policy and an opposite sex trainer-trainee arrangement form, in addition to other pertinent documents that a carrier should consider. Send an email to the WIT office at wit@womenintrucking.org to request a copy of these guides.



The Women In Trucking Association's Recruiting Guide: How to Attract Female Professional Drivers includes research on what women look for in a carrier and what attracts women into the industry. The publication is only available to WTT corporate members (for free).

Increasing the Number of Women Engineers in the Industry

By Paul Adair



It's no secret that for generations the transportation industry has been predominantly male, with women generally regarded as underrepresented. And with young girls traditionally being nudged away from considering careers based in mathematics and sciences, this can prove to be doubly true for those women wanting to pursue futures in transportation engineering and design.

However, as demographics slowly shift and societal attitudes evolve, women are more often playing key roles in the future of the national transportation industry.

"When little boys are growing up, they're thinking about trains and trucks and planes, but we, as little girls, aren't often encouraged to do that," said Tracey Basher Tradii, senior manager of the global project management office at Meritor, Inc.

"That being said, there are many women such as myself who are attracted to the transportation industry. We love cars and we love transportation, and it is very important we feel we belong in this industry."

Although not overtly prohibitive to women, the transportation industry of today may not always be viewed as the most welcoming of employers. As such, there are a hurdles remaining that may challenge a woman's comfort level in the



Michele Rodgers, engineering manager at Peterbilt Motors Company.



Kary Schaefer, general manager of product strategy and marketing at Daimler Trucks North America.



Tracey Basher Tradii, senior manager of the global project management office at Meritor, Inc.

workplace, similar to those found in other male-dominated fields.

Despite having the right education and training, women will assuredly find themselves outnumbered in the fields of engineering and design. This lack of representation and mentorship can often result in female professionals struggling to find a place in their field and establish forward momentum in their chosen occupations.

"This really is a challenge for women," said Tradii. "It can be so easy to become intimidated when you are embarking in this career, and you look around to realize there is nobody in the room who looks

like you. Having felt this at various times in my career, I make a conscious effort to help women understand and navigate this industry. I also try to help male colleagues understand the benefits to all of us—and to business overall—when we have diversity in the workplace."

While women are well-regarded for their ability to organize, coordinate and foster cooperation in the workplace, they can also be a little more risk-adverse than their male counterparts when it comes to furthering their ideas, too often associating assertiveness with aggression.

"Women need to have the self-assurance to be able pitch their ideas, identify issues and provide solutions," said Michele Rodgers, engineering manager at Peterbilt Motors Company.

"We have to be engaged in the conversation and be willing to keep pushing our ideas and have the confidence to push what we believe in."

Women carry the same skill-set as men but offer a fresh perspective on the transportation industry, helping to challenge the routine and advance new ideas. This is why it is so important the industry embraces gender diversity and let it be known that women are not just welcome but are well sought-after. To accomplish this, the transportation industry needs to build greater awareness of the many opportunities available for those who are willing to pursue a future in transportation.

Many women presently in the industry share a responsibility to help bring up the next generation and to lead by example. By simply being visible in their field, these women engineers and designers can act as role models and mentors for future female engineers and designers, sending the message that a career within the transportation industry is not only attainable for women but is also desirable.

In addition, it is also important this message be delivered as early as possible to better engage the imagination of young girls before they are told their enthusiasm would be better spent in other pursuits.

"There are many initiatives that are underway," said Rodgers. "Schools are offering [introductory] engineering classes at the high school level. We, at Peterbilt, often visit local schools to generate interest among students about careers in engineering, presenting to girls in Grades 6 through 8 about math and science careers. We also encourage them to seek out more information about engineering and support them to consider it as a career path."

Engineering is an exciting field to be in, regardless of gender. The many engineering disciplines in the trucking industry, in particular, can prove to be especially interesting because of their fundamental importance to the national economy, offering women a tangible way to help shape the future of the transportation industry and the impact it has on the daily life of Americans.

"It can be pretty motivating to see the trucks you design on the road and the drivers using your products," said Kary Schaefer, general manager of product strategy and marketing at Daimler Trucks North America.

"And don't forget that everything you see on the shelves at the store got there because of something that you may have helped build, design, sell, or service. For me, I can't think of any other industry where women can have this same kind of influence."





WIT Truck Stop Directory *Proveled by ProMiles:* Where & Where Not to Stop

There is not a day that goes by without someone making a comment about a truck stop on the Women In Trucking Association, Inc. (WIT) facebook group page. For those who follow us on facebook, you know it is not unusual to see comments about truck stops from people who love or highly recommend a stop, or the not so favorable comments that range from parking to safety to cleanliness issues. All comments are worthy of helping drivers make informed decisions of where to exit and find a truck stop. But how do you search facebook to find all the comments before making a decision?

Comments on the WIT facebook page do not go unnoticed. We are always looking for ways to bring helpful and useful tools to members of WIT. Why not allow WIT members the opportunity to rate a truck stop? Sort of like a YELP for members of WIT.

With thousands of truck stops across the U.S. and Canada, many people may have

traveled an interstate for years but never known the amenities of certain stops.

The challenge was finding a company to develop a WIT Truck Stop Directory that listed all of the stops and allowed the flexibility of rating each stop. An Image Team member was helpful in the decision to pick ProMiles as WIT's truck stop directory engine.

ProMiles has provided services to the trucking industry for over 18 years and is the industry leader in reporting up-tothe minute updates on diesel fuel pricing, IFTA tax reporting, and fuel optimization services.

The WIT Truck Stop Directory will allow anyone to search for a specific truck stop by city and state or for a truck stop along a route. WIT members will be rating the truck stops.

To rate a specific truck stop, a WIT member will log in with a username and password, and then rate the truck stop from one to five (one being the lowest and five being the highest). When rating a truck stop, keep these factors in mind:

- Safety: Well-lighted.
- Food: Variety, quality, and speed of service.
- Showers: Availability, cleanliness, and amenities.
- Parking: Ease of access, spaces, paved, security, fenced, and availability.
- Quality: An overall rating.

The stop you rated can then easily be added to your list of favorites, which becomes your customized truck stop directory. This easy-to-use tool will help other drivers in making decisions about which truck stops to visit while traveling.

The WIT Association continues to listen to our driver members regarding possible service offerings that will help in making better decisions in their business and travels. Watch for the press release or the WIT e-News for when the WIT Truck Stop Directory is available.





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Moving the needle means first measuring baselines for women in the trucking industry

By Stephanie S. Ivey, Ph.D, Director, Southeast Transportation Workforce Center, University of Memphis

News articles and publications abound lamenting the lack of women in various fields that are traditionally male-dominated, with the transportation (specifically, trucking) industry comprising a large number of jobs where women are significantly underrepresented. There is a need for increased numbers of women in these roles; not just to increase the number of qualified candidates in areas where the industry faces high demand and limited supply but to access the value that women bring through different perspectives and skill-set strengths.

There is also an economic case for an increased percentage of women in the industry, as research indicates companies where women are well-represented—particularly in leadership—are more competitive and see greater corporate performance.

In response, many programs have been developed through education and training institutions, public sector agencies, and private companies to try to address barriers for women entry and retention in these fields, such as:

- · Lack of awareness;
- Limited support from parents, teachers, guidance counselors, or friends for pursuing a non-traditional career path;
- Misconceptions about occupation requirements;
- Lack of female role models and mentors;
- Access to training;
- Workplace culture; and
- Lack of sponsors.

But, do these programs make a difference? How do we know when we really start to "move the needle" and make large-scale change? It doesn't happen overnight, and the only way to identify a workforce shift, investigate successful practices, and know when we achieve a true impact is to measure a baseline and track progress, as the 2015 Asia Pacific Economic Community Women in Transportation Data Framework and Best Practices report emphasizes.

WIT and the Southeast Transportation Workforce Center (SETWC) at the University of Memphis are partnering to do just this—measure baseline indicators for women across the board in the trucking industry—from drivers to the C-Suite level (see the October 2015 article on WIT's website for public carrier board member and executive level findings).

How do we know when we really start to "move the needle" and make largescale change?

The WIT Index will establish a baseline in 2016 for percentages of women of total employees, of drivers, and of manager level or higher positions. Preliminary data shows that the achievements of public and private carriers are varied; of the 30 responses received at the time this magazine was published, the percentage of total employees who are women ranges from five to 74 percent.

The companies with the greatest percentage of female employees are also (with a few notable exceptions) those with the



smallest total number of employees (most respondents in this range had fewer than 45 employees).

For manager level or higher employees, the same trend is observed, with smaller companies reporting greater percentages of women in these roles. The percentages of women drivers reported are bleak—only three respondents indicated that female drivers account for more than 10 percent of their driver totals (with a high reported at 35 percent), and 17 companies reported percentages of two percent or less.

So, what does this mean? With only 30 responses thus far, there is still a lot of work to be done to establish a solid baseline index. However, this index will provide a framework for tracking progress. Public and private carriers can submit data for the index through SETWC's online survey (memphis.edu/setwc/women_in_transportation/witindex.php). Companies that are willing to be interviewed and share stories of successes (or challenges) are also encouraged to submit contact information along with their data (no identifying information will be published with the index).

Only through strong participation within the industry will the WIT index lead to information that will be valuable for moving the needle on the issue of women's representation in trucking. Join us in this effort by participating today!





Exciting things are happening with the Women In Trucking (WIT) Foundation. The Foundation board recently held its first in-person meeting and strategic planning session in January. The group set a goal of raising \$1 million over the next five years to "forward the future" careers of women and men in the transportation industry. The board also voted to increase the scholarship award to a minimum of \$1,000.

These exciting initiatives were spurred by two major donations received at the end of 2015.

A \$10,000 grant from the J.J. Keller Foundation, Inc. honors Jan Hamblin's 40 years of service to J.J. Keller & Associates, Inc. and her commitment to the WIT organization. The Jan Hamblin WIT Scholarship Fund was designed to provide the financial resources for women who choose to pursue or enhance their education related to the trucking industry. Jan served as chair of the foundation from its inception until her retirement in October 2015.

The Ryder Foundation donated \$25,000; the largest one-time donation since the WIT Foundation's inception in 2011. The funds will be used to provide scholarships to worthy recipients who are seeking a career in the trucking industry. A Ryder representative will help in the selection of the recipients and the amount awarded.

The 2015 Foundation Holiday Auction raised nearly \$1,800 to provide scholarships to women and men to begin or advance their careers in the trucking industry. The board looks forward to additional fundraising events in 2016.

The foundation board is thrilled to have two individuals join in its mission to strengthen the legacy of education in trucking.



John Dietze, who serves on the WIT Association board was appointed as a foundation board member. John is the senior vice-president-dealer sales leader for BMO Transportation Finance.



Nicole Correll was voted onto the foundation board. Nicole is the Business Development Manager for Ryder Fleets Products, a wholly-owned subsidiary of Ryder Systems, Inc. During the January annual meeting, the board also elected officers. Debora Babin Katz, TrucBrush Corp., who had been serving as interim chair upon Jan Hamblin's retirement, was elected as chair. Jeana Hysell, J. J. Keller & Associates, Inc., was re-elected as vice-chair, Nicole Correll was elected as secretary, and Jason Henderson, Feeding America Eastern Wisconsin, was elected as treasurer.

As a non-profit 501(c)(3), the WIT Foundation board is thrilled with the momentum it has gained and is working diligently to increase both awareness of its scholarship program and corporate donations. The foundation strives to serve its community and continue to grow with the help of its donors and volunteers who make its mission possible. To make a donation or for more information about the scholarship program, visit www.womenintruckingfoundation.org.

The foundation strives to serve its community and continue to grow with the help of its donors and volunteers who make its mission possible.

An *Update* from the WIT Image Team

The Women In Trucking Association (WIT) Image Team was created in 2015. Its purpose is to represent the goals of the association while bringing awareness of the need for more women in the trucking industry and the obstacles that women face.

These female professionals are the face of WIT and attend major truck shows, write articles from their point of view, and give media interviews. They speak articulately and enthusiastically about the trucking industry. These women also serve as mentors for new Image Team members.

Once a woman is selected for the WIT Image Team, she will always be an Image Team member. She can be called upon at any time to fulfill an assignment.

The first Image Team was announced at the Salute to Women Behind the Wheel event at the Mid-America Trucking Show in Louisville, KY in 2015. The charter members consist of Allyson Hay and Carol Nixon, Walmart Transportation; Ingrid Brown, Rollin' B LLC; Stephanie Klang, XPO Logistics; and Wyzeena Heeny, Covenant. The team has guidance and participation from WIT Association board member Linda Caffee, owner-operator, Landstar Express America.

These women average 26 years of experience as professional truck drivers and represent the industry while speaking with the media and conducting ride-alongs with industry leaders, regulators and legislators. Our highly qualified, safety-conscious Image Team members reflect the first-hand experiences and challenges as drivers in the industry.

The most memorable ride-along of the year was with Image Team member Carol Nixon and safety advocate Ron Wood. Ron's mother, sister, and three nephews were killed in an accident in 2004 when a fatigued



Ron Wood, CRASH safety advocate, and Carol Nixon, professional driver for Walmart Private Fleet.

driver crossed the median and stuck his family's SUV head-on. Ron became active in the Truck Safety Coalition and Citizens for Reliable and Safe Highways (CRASH), a safety advocacy group formed in 1990.

"The ride-along on the Walmart truck was highly informative and an unexpected, important step in my healing process. The safety features, practices and professionalism in the Walmart trucking fleet are amazing and way beyond what I expected," said Ron. "I only wish these safety measures were standard across all the trucking companies in the U.S."

Carol was thrilled to represent Walmart during the ride-along and show the positives of the trucking industry through education and accurate information about safety measures within the industry.

Although the first year's Image Team consisted of only professional drivers, in 2016, that requirement has been opened up to include other professionals within the industry. This means that any professional within the industry was welcome to apply (i.e., driver, technician, dispatcher, etc.). The applicant must have an outstanding safety record and speak convincingly about her commitment to safety and represent the trucking industry's best.

"We are excited to be adding to our current WIT Image Team. The first year was successful and we look forward to growing that impact," said Ellen Voie, president and CEO, WIT. "Women are still an anomaly in the trucking industry and the media is often intrigued to learn more about the females who are perceived as doing a 'man's job.' This diverse Image Team will break that stereotype and its members will serve as role models for the women who enter the trucking industry in the future."

The top qualifying applicants participated in a selection interview process in February. The 2016 Image Team will be announced at the Salute to Women Behind the Wheel event at the Mid-America Trucking Show on April 2, 2016.

"This diverse Image Team will break that stereotype and its members will serve as role models for the women who enter the trucking industry in the future."

WIT Hires New Association Management Company to Provide

More Member Value, Support Growth

Never before has there been a more exciting time to belong to the Women In Trucking Association. There are more programs, more resources, more opportunities to network, and now, even the association's own conference!

As part of its mission to minimize obstacles and encourage the employment of women in the industry, WIT recently hired MindShare Strategies to provide support in operations, strategy, and membership growth and retention. Mind-Share Strategies provides clients in the transportation and



The MindShare Strategies team members who serve the Women In Trucking Association: Carleen Herndon (Member Services & Sales), Pamela Lies (Website & Technology Support), Brian Everett (Strategy & Management), Karen Everett (Administration & Finance Support), Nancy LaRoche (Graphic Design & Web Management), and Michele Wade (Marketing & Communications).

logistics industries with a broad range of marketing, sales, and management capabilities that generate business results. This expanded relationship follows after MindShare Strategies helped Women In Trucking to successfully launch its inaugural Accelerate! Conference & Expo last September. The association, with the help of MindShare Strategies, will be hosting its second annual conference November 7 to 9, 2016 in Dallas, TX.

"Women In Trucking plays a significant role in advancing the roles of women in the industry, promoting their accomplishments and minimizing the obstacles they face," said Ellen Voie, WIT president and CEO. "As we continue to advance our mission and expand our membership and influence, we will need more advanced and scalable association management capabilities and resources. As an association management company that focuses in commercial freight transportation and logistics, MindShare Strategies is the ideal solution for us."

"We are thrilled to offer Women In Trucking expanded association management expertise and resources that will advance their mission, which is so critical to the transportation and logistics industry," said Brian Everett, senior partner of MindShare Strategies. Everett will provide regular strategic counsel for the association.

In addition, Carleen Herndon, who has 25 years of experience in association management, sales, and public relations, will be the primary contact for members of Women In Trucking. In her five-year career with MindShare Strategies, she has previously supported initiatives involving client associations such as the National Shippers Strategic Transportation Council and the Transportation Marketing & Sales Association. The staff at MindShare Strategies will be working directly with Voie, along with existing Women In Trucking staff members.



Upcoming Events 2016

Visit the Women In Trucking Association website (www.womenintrucking.org) for more information on events.

MARCH

March 31-April 2

Mid-America Trucking Show Louisville, KY

APRIL

April 2

The 7th Annual Salute to Women Behind the Wheel Louisville, KY

April 14-16

Truck World 2016 Mississauga, ON, Canada

April 15-16

The 15th Annual MARMON Truck Gathering McKinney, TX

JUNE

June 4 Canadian Trucking Show Winnipeg, MB

June 26-29 Connections 2016 Chicago, IL

JULY

June 26-29

Connections 2016 Chicago, IL July 15-16 Expedite Expo 2016 Lexington, KY

AUGUST

August 25-27 Great American Trucking Show Dallas, TX

NOVEMBER

November 7-9

WIT Accelerate! Conference & Expo Frisco, TX

Women In Trucking radio segments on Road Dog Truckin' Radio on SiriusXM Satellite Radio channel 146.
 1:00 p.m. Eastern, the last Wednesday of every month: Marge Bailey & Ellen Voie with Meredith Ochs and Chris T. on Freewheelin'. We welcome your call! Dial (888) Roaddog for comments or questions. Replayed weeknights, 10:00 p.m. Eastern.

8:00 a.m. Eastern, the third Monday of every month: Ellen Voie with Dave Nemo. Learn about the Dave Nemo Show at www.davenemo.com.

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The *Value* of the Women In Trucking Association



Margaret Mead once said, "Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has."

Women In Trucking Association (WIT) started with a small group of thoughtful, committed citizens who were focused on increasing the percentage of women employed in the trucking industry. In the eight years since its inception, the organization is successfully moving its mission forward.

For many women, the need for a dedicated organization to attract female drivers, mechanics, safety directors, leaders, and more makes sense. Others scratch their heads and ask why we need "special treatment" for women in the trucking industry.

All we're asking for is a level playing field.

According to the department of labor, women comprise 44 percent of full-time workers in the labor force. Women make up 52 percent of management in all occupations.

However, in the trucking industry, only six percent of the driver population is comprised of women. Additionally, women make up only 21 percent of transportation, storage and distribution managers, and 18 percent of supervisors of transportation and material handling workers.

Recently, we released our WIT Index, which tracked both female board members and female executives at the 15 publicly traded trucking companies. Ten of these companies had no women executives and seven had no women serving on their boards of directors. Compare this to the 19 percent of director positions held by women outside of the industry.

If you feel these numbers are unacceptable, then I urge you to join WIT and support our efforts to increase the percentage of female drivers, supervisors, directors, and executives.

How are we accomplishing this mission? The first step is to measure our current state of the industry. The University of Memphis, under the direction of Dr. Stephanie Ivey, is completing a survey of the top 100 for-hire and private carriers and recording the percentage of female drivers and managers. We'll release this information later this year.

Our second goal is to address reasons why women aren't fairly represented in these roles. We've conducted extensive research on what women look for in a company as well as what they want in a career. We've released our driver recruiting guide, which explains what women look for in an ad and what values attract women to a company, as well as where to find potential female drivers.

For drivers, we have made significant strides in truck cab design and ergonomics through the efforts of Ryder and the truck manufacturers. From seats to steps, to the dash and the sleeper berth, changes are being made to accommodate a greater range of body shapes and sizes.

Safety is an area of concern for all drivers, but more appreciably for women, who might be more vulnerable on the road. We've challenged manufacturers to include safety alarms in the cab to alert a sleeping driver of an intruder. We also teach women (and men) techniques to stay safe in a truck stop and on the road. We work with the truck stop industry to create a safer environment for all drivers. Our anti-harassment employment guide provides carriers with a resource to address harassment between drivers who are in team or training situations.

To attract women into leadership roles, we arm companies with facts and data regarding hiring, promoting, and retaining women in management. Becoming aware of unconscious bias in hiring and promoting women occurs in male-dominated environments by both men and women. For example, studies have shown that women are often promoted based on their accomplishments and men are often promoted for their potential. Education is the tool to address these concerns and WIT's goal is to be the resource to increase diversity and attract more women.

Our biggest challenge is the image the industry has of being too masculine for women. We're breaking that stereotype with our Girl Scout (and Girl Guide) Transportation patch, children's activity book, and school appropriate literature.

Women In Trucking is not an association for women; it's a group of men and women who care about more diversity in transportation.

If you are a member, we thank you for your support. If you haven't joined yet, we invite you to visit www.womenintrucking.org and join us, this small group of thoughtful, committed citizens who are changing the world!





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